

## MERCHANDISE RETURN FORM

Customer Number \_\_\_\_\_  
 Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 \_\_\_\_\_  
 Phone \_\_\_\_\_  
 Email \_\_\_\_\_

Return To:  
 Classic Auto Supply Co., Inc.  
 795 High Street  
 Coshocton, OH 43812  
 800-374-0914  
 740-622-8561

Your satisfaction in our products is very important to us. We know it is sometimes necessary to return an item. Return authorization is not required when making a return or exchange. We only ask that you fill out this return form to make returns easier.

*If you have received items or packages which were damaged in shipping, please call the carrier or call our office to report the damage. Please do **not** return damaged items to our facility.*

Item #	Quantity	Item description	Invoice #	Price	Return code*

**\*Return Codes:**

DNN - did not need  
 DP - defective part (please describe defect in comment area)  
 DNL - did not like (please let us know why in comment area)  
 DNO - did not order  
 YR - part for wrong year Thunderbird  
 OE - ordered by mistake  
 WPS - wrong part sent by mistake

**Refund to:**

Credit card used on original order  
 Other credit card:  
 # \_\_\_\_\_ Exp \_\_\_\_\_  
 Leave on account for future use  
 Use against enclosed order

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Do you require a replacement part?  YES  NO

If you wish to return in exchange for other parts, please list the items you would like to receive on our order form and send along with this return form.

**THE CASCO GUARANTEE:** If you are dissatisfied with any new item you may return it along with a MERCHANDISE RETURN FORM, and a copy of the invoice within 60 days of receipt for a full refund less shipping charges. Returned items must be in good, as received, condition. Used parts will be subject to a 25% restocking charge. We do not accept returned electrical parts. After 60 days, returns of new parts will be subject to a 10% restocking charge. Returned items without invoices or invoice numbers may be charged a \$5.00 search charge. Items without purchase confirmation cannot be accepted. We will not accept returns by COD or postage due. If CASCO is at fault we will refund reasonable return shipping.